


 Trolleys of Dubuque
 16683 Clay Hill Road
Dubuque, IA 52002
 563.552.2896
 trolleysofdubuque@gmail.com

Terms and Conditions

Agreement and Liability

Client agrees that there will be no smoking in the trolleys. Any passenger who smokes on the trolley is subject to a \$100 charge and will be asked to immediately extinguish the cigar or cigarette.

Client agrees that no illegal drugs will be in possession or consumed on the trolleys
Client agrees that the passenger capacity of the trolleys shall not be exceeded.

Client understands that the driver has the right to terminate an agreement without refund in the event of misconduct by the client's party.

Client holds Trolleys of Dubuque harmless and not liable for any personal or material damages arising from the conduct of the client's party.

Client is responsible for damages to the trolleys as committed by the client's party during service, either willfully or accidentally. Any actions that cause damage to the trolley can result in extra charges, with a minimum \$100 damages charge. Ex.) Jello shots, please put in syringes, no cups or a \$100 detail fee will be charged to the credit card on file.

Client is responsible for the full payment of any overtime charges beyond the original contract agreement.

Trolleys of Dubuque cannot be held responsible for delays or inconveniences due to unknown or unforeseen mechanical failures or situations deemed an "act of God."

Client agrees to pay a \$100 minimum replacement fee for anything lost or stolen from the trolleys.

Client agrees to pay a \$100 minimum cleaning fee if any passengers get sick on the trolleys.

Client understands that there is no standing up when the trolley is in operation or standing on trolley porch when the trolley is in motion.

Driver must have a valid phone number of parents or guardians prior to transporting minors.

For your safety and the safety of others, we do have camera access on the trolley, should a situation arise that would come into question.

Lost and Found

Trolleys of Dubuque is not responsible for lost or stolen items, although we make every possible attempt to return or retrieve an item.



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Cancellations

A **cancellation fee** equal to 30% of the total trip cost is charged to the credit card on file. Trips may be **postponed once**. If cancelled again, the payment is forfeited to Trolleys of Dubuque. If a client is a **No Show**, the credit card will be charged 110% of the total trip cost is charged to the credit card on file.

I, _____, have read and agree to the terms and conditions listed above. I also agree to communicate these terms and conditions to all passengers involved in the scheduled event.

Name: _____

Address: _____

Card Type: _____ Card Number: _____

Expiry Date: _____ Zip Code: _____ CVV Code: _____

Signature: _____ Date: _____

In the event my party accrues additional fees, I authorize my card to be charged.

Initial

I would like my trip quote (plus 3.5% for CC fees) charged to this card.
